

Frequently Asked Questions (FAQ)

Q: How to change lines (headings, comments, ...) displayed in a report?

A: Open a language file ("..\Language*.lng") and replace the text.

Q: The help file says that Total Directory Report is capable of working with a considerable quantity of files (hundreds of thousands). What are the requirements to memory capacity, and whether processing of folders of a big size affects overall performance of the system?

A: Total Directory Report doesn't store all information about files in RAM. It uses a temporary file for these purposes which is promptly deleted as soon as the process ends.

Q: How does the program classify files into groups, such as Documents or Images?

A: Total Directory Report recognizes a certain file type by the file name extension. The list of the most popular file type extensions is provided with the program.

Q: I have created reports of the opened, created and modified files on my FTP server, but all reports are identical. Is it a bug?

A: Since the FTP report does not provide standard means of enumeration, some general information about files, such as file creation date may not always be available or correct. If this happens, Total Directory Report restores inaccessible information basing on available information. For example, a creation and open date of the file are often identical to the file modify date.

Q: I have created a report "... " for the contents of my flash drive. The report shows that these files are missing, although I am sure that the files have been recently opened. What is it?

The fact is that the path of hyperlink can be absolute or relative. Absolute path includes a drive letter, which may be different for the device on different computers. To solve this problem set the check box "Use relative path in hyperlinks of the report 'The snapshot of'" in the Dialog Box "Settings".

Q: Can I use Total Directory Report to make a report about files on an HTTP server?

A: The HTTP protocol does not provide a mechanism of files enumeration. Please contact the server administrator to get all information necessary to access your files via the FTP protocol.

Q: A report I have created and saved was properly opened and displayed in my web browser, but after I copied it to another folder with a file manager, the opening report doesn't display icons and charts anymore. When I copy the report with Windows Explorer, everything is all right. What's the matter?

A: Every HTML file of the report relates to the folder that has a name identical to report's file name, but supplemented with an extension "files". This folder contains graphs, charts and icons files. When you copy a report file with Windows Explorer, the connected folder is automatically copied too. This feature may not be supported by some file managers, so make sure that all the necessary files and folders are copied.

Q: After creating the reports, I decided to change their color scheme. I was changing the color in the Dialog Box "Settings", but the reports remain the same. How to change the color scheme of a created report?

A: If you select the check box "Use CSS (Cascade Style Sheet) formatting for HTML reports" in the Dialog Box "Settings", you merely need to edit the associated CSS file named **style.css**, located in the folder associated with the report. Note that you need basic knowledge of CSS (Cascade Style Sheet) for this. If that option is not checked, HTML formatting of the is used. In that case changing the design of reports or their contents requires you to edit them using a third-party HTML editor.

Q: I created a table of contents of my DVD drive, using the "The snapshot of files and folders" report, selecting the "Present names of files and folders in reports as hyperlinks" option in the "Settings" dialog box and then I saved reports to DVD. When I open the table of DVD's contents in a browser I can open files and folders by clicking on the corresponding hyperlinks. However, when I open the disk on another computer, the files do not open any longer. Why?

A: The path to a file in a hyperlink can be absolute or relative. An absolute path includes a drive letter, which may vary on different computers. To solve this problem select the "Use relative path in hyperlinks of the report 'The snapshot of'" check box in the "Settings" Dialog Box.

Q: When I drag a folder shortcut located on an FTP server to the icon in the lower right corner of the Total Directory Report's window, the "Report(s)" dialog box does not appear, and reports are not created?

A: Folder drag-n-drop works only for local or network folders.

Q: I have found temporary files created by Total Directory Report in the Windows temporary folder containing reports, although the documentation states that all temporary files are deleted. Why is it so?

A: The reports stored in the Windows temporary folder are removed when new reports are created, as well as at the program start up and closing. If the program did not terminate correctly (for example, due to power failure) or if report's files were opened in some other application while the program was trying to delete them, the temporary files may not be deleted. We recommend you to periodically clean up the Disk.

Q: Where the folder profiles that are displayed in the list are stored?

A: Folder profiles, as well as all system settings and parameters, are stored in the system registry (HKCU).

Q: Why Total Directory Report uses and sets as default the PNG format to save charts and icons files? What's wrong with JPEG?

A: The PNG (Portable Network Graphics) format uses a lossless compression algorithm which is specially adapted to store synthesized images.

Q: I have paid for an Total Directory Report copy, but cannot find a serial number in the registration E-mail. Help me to register the program!

A: A registration key is a file that has the "key" extension. The file is attached to the E-mail.

Save the file in a safe place, and then copy it to your **Total Directory Report** folder. If you cannot find the attachment in the e-mail message, please make sure your e-mail client do not hide it from you for security reasons.